

FREQUENTLY ASKED QUESTIONS



DAY SPA FACILITIES

Everything you need to know before
booking your next spa treatment

Amaroo Retreat & Spa
1200 Alison Street, Mount Helena WA, 6082

FREQUENTLY ASKED QUESTIONS

Q. Can we book as a couple?

A. Yes, all of our treatments get booked as a couple unless you ask otherwise.

Q. Can we have separate rooms?

A. Yes, this must be specified upon booking confirmation.

Q. Can I book a treatment if I am pregnant?

A. Yes, but you must be passed your first trimester. Anyone under 12 weeks will not be permitted to receive treatments.

Q. What is the deposit, and is it non-refundable?

A. 50% of the total booking costs, no it is not refundable.

Q. Can I swap my current treatment to a special?

A. No, specials are for new bookings only.

Q. Can I use a gift voucher as payment?

A. Yes, absolutely! Standard payment terms & conditions apply.

Q. Can I have a spa treatment while undergoing chemotherapy or radiation?

A. Yes you can, but a medical certificate will be required stating you are able to receive treatment from us.



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